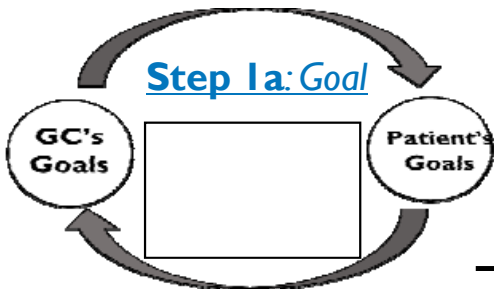


FOCUS



Step 1a: Goal

Step 1b: Select "outcome(s)" that will indicate you met your goal

Step 2a: Develop a strategy

Step 2b: Develop a rationale for how the strategy will lead to outcome(s)

Step 3: Select measures for processes and "outcomes" that are determined to be of most interest or importance

Step 4: Consider contextual factors that may influence the extent to which you can achieve your goal

<p>Strategy</p> <p>A careful plan or method, especially for achieving an end (goal)</p>
<p>Measures:</p>

<p>Patient Care Experience</p> <p>Feedback from patients and their families or caregivers about their experiences related to the delivery of patient care.</p>
<p>Measures:</p>

<p>Patient Changes</p> <p>Cognitive, emotional, or behavioral changes during or after the visit with the healthcare provider</p>
<p>Measures:</p>

<p>Patient Health</p> <p>Changes in physical, mental, or social health</p>
<p>Measures:</p>

<p>Family Changes</p> <p>Cognitive, emotional, or behavioral changes among the patient's family as an indirect result of health services provided to a patient.</p>
<p>Measures:</p>